

DECISION-MAKER:	HEALTH AND WELLBEING BOARD		
SUBJECT:	HEALTHWATCH SOUTHAMPTON ANNUAL REPORT/FUTURE STRATEGIC PRIORITIES/ONLINE FEEDBACK CENTRE		
DATE OF DECISION:	28 TH SEPTEMBER 2016		
REPORT OF:	HEALTHWATCH SOUTHAMPTON MANAGER		
<u>CONTACT DETAILS</u>			
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STATEMENT OF CONFIDENTIALITY			
None.			

BRIEF SUMMARY

This report presents the Healthwatch Southampton Annual Report for 2015/16 to the Health and Wellbeing Board and outlines the Strategic Priorities set for the forward plan for 2016/17. At the meeting, the Healthwatch Southampton Manager will also demonstrate the online Healthwatch Southampton Public Feedback Centre.

RECOMMENDATIONS:

- (i) The Health and Wellbeing Board note the progress and actions in the Healthwatch Southampton Annual Report 2015/16
- (ii) The Health and Wellbeing Board consider the Strategic Priorities set for the coming period.
- (iii) The Health and Wellbeing note the additional value being delivered through the Feedback Centre in terms of public engagement and trend analysis.

REASONS FOR REPORT RECOMMENDATIONS

1. The Health and Wellbeing Board have a duty within the Council's Constitution to exercise any functions that are exercisable by the Authority to promote or advance health and wellbeing not otherwise reserved to Council or the Executive.

ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

2. None.

DETAIL (Including consultation carried out)

Background

3. Healthwatch Southampton are required to review their activities against their strategic priorities and set these out in an annual report. This report presents the Healthwatch Southampton Annual Report for 2015/16, attached at Appendix 1.

4. Issues raised by the public have been prioritised by Healthwatch Southampton Strategic Group, and have formed the basis of a strategic work plan. Progress has been made according to the strategic work plan over the last year. These issues are further explored throughout this annual report and include:
 - Access to GP services
 - Adult Mental Health Services
 - Integration of Health and Social Care

5. Successful impacts have been achieved by:
 - Thorough community engagement
 - Building relationships with both commissioners and providers of health and social care
 - Engaging with high impact situations and inspections
 - Providing information and signposting people who use health and social care services
 - Engaging with and providing advocacy for people who use health and social care services
 - Influencing decision makers with evidence from local people

6. Particular successes have been achieved in:
 - Commissioning qualitative research about the experience of people with mental health problems in Southampton (page 33) and helping to organise a city wide Time to Change campaign to tackle stigma and discrimination (page 31).
 - Gaining national recognition for our work in changing policy around GP registration, including new guidance issued by the BMA (page31).
 - Working closely with Southampton CCG, as an independent body, to give feedback on the process of the Bitterne Walk-in Centre.

7. The Health and Wellbeing Board are requested to note the progress and actions in the Healthwatch Southampton Annual Report 2015/16.
The Health and Wellbeing Board are also requested to note that following a review Healthwatch Southampton has been awarded a two year contract extension until July 2018, with a 10% reduction in funding.

8. A public listening exercise was undertaken between January and June 2016, which, alongside other sources of data, have led to a reprioritisation of Healthwatch Southampton's Strategic Priorities:
 - Social Care
 - Primary Care
 - Mental HealthGolden thread: Integration and transformation

9. At the meeting, the Healthwatch Southampton Manager will also demonstrate the online Public Feedback Centre that has recently gone live.

RESOURCE IMPLICATIONS

Capital/Revenue

10. None. The activities outlined in this report are resourced through a commissioning arrangement with Southampton City Council.

Property/Other

11. None.

LEGAL IMPLICATIONS

Statutory power to undertake proposals in the report:

12. None.

Other Legal Implications:

13. None.

POLICY FRAMEWORK IMPLICATIONS

14. None.

KEY DECISION No

WARDS/COMMUNITIES AFFECTED:	All
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SUPPORTING DOCUMENTATION

Appendices

1.	Health Annual Report 2015/16
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Documents In Members' Rooms

1.	None
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Equality Impact Assessment

Do the implications/subject of the report require an Equality Impact Assessment (EIA) to be carried out.	No
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Other Background Documents

Equality Impact Assessment and Other Background documents available for inspection at:

Title of Background Paper(s)	Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)
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1.	None	
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